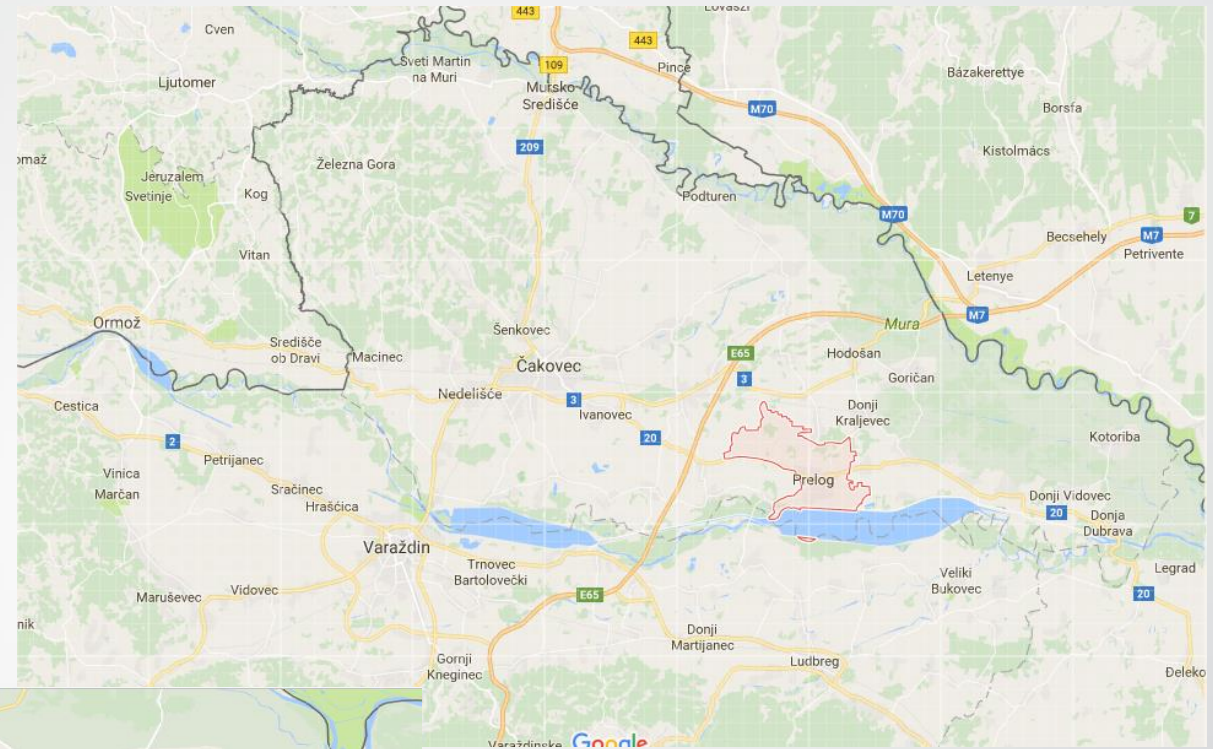




Auto-elektrika Novak

City of Prelog

- Located in north-east of Croatia.
- In Međimurje County.
- It has 7,815 inhabitants (2011).

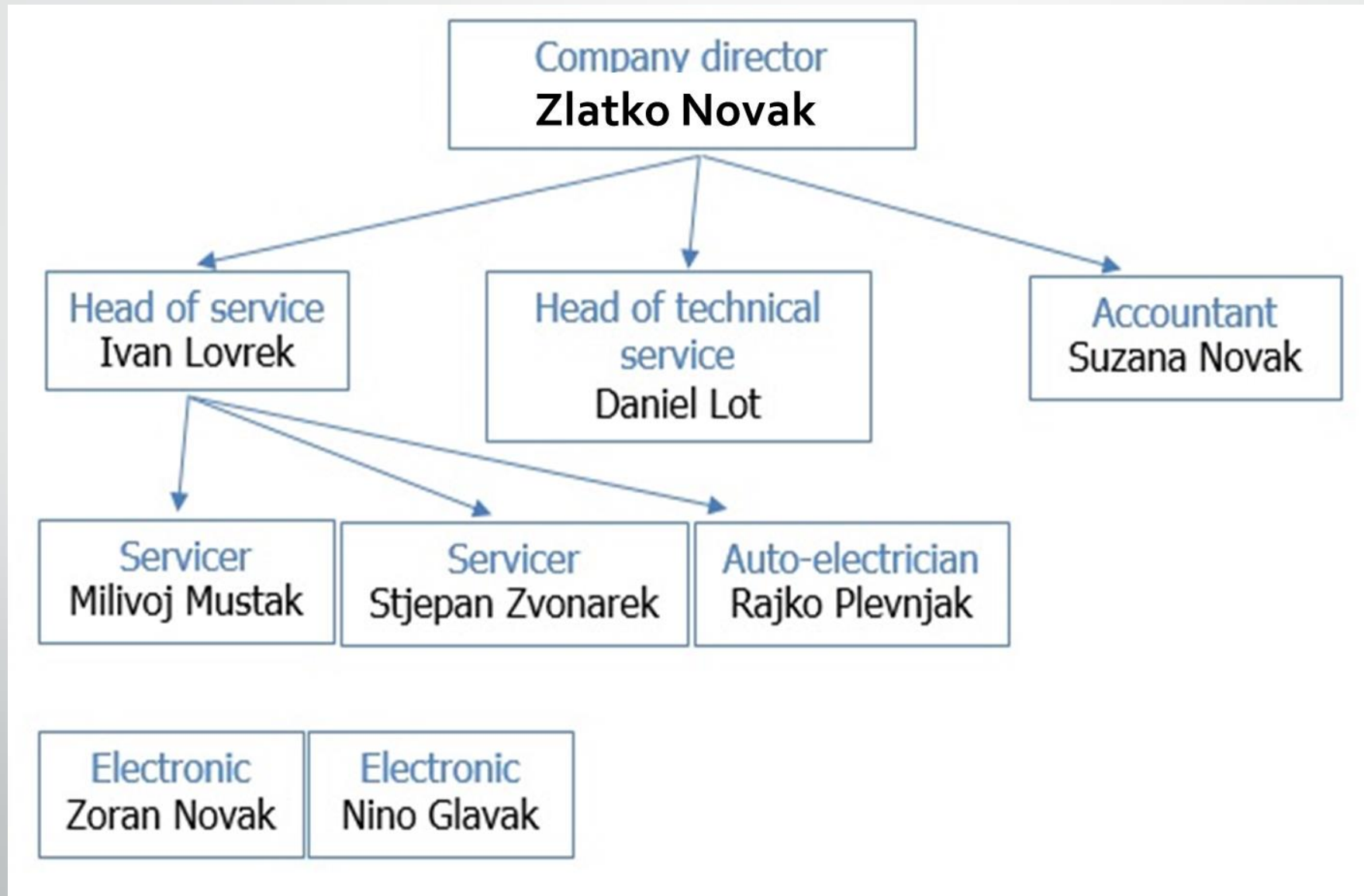


About the company

- Founded in 1994 by Zlatko Novak.
- Moved to new location in 2005.
- In 2007, training centre was opened.



Hierarchy



What do they do?

- All kinds of services,
- Diagnostics,
- Tuning,
- Selling special tools, diagnostic machines, workshop tools, programs and
- offering training.
- [Web site](#)

Typical work day

- Work started at 8 am.
- We received instructions from head of service.
- We worked till 11.30 am and went to lunch.
- When we returned we continued or received new instructions and
- finished at 5 am.

Pluses

- People/team.
- A lot of time for questions.
- Paid lunch.
- Relaxed pace of work and
- had a chance to participate in training.

Minuses

- Didn't plan enough.
- Working hours and
- not much work in January and February.

